



ALTERNATIVE HOSPITAL QUARANTINE (AHQ) AT RATCHAPHRUEK HOSPITAL

Due to the **COVID-19** pandemic, the Thai authorities imposed the regulations regarding a permission to enter the Kingdom of Thailand, including the quarantine upon arrival.

Ratchaphruek Hospital remains ready to accept the patients to provide state-of-the-art healthcare as well as quarantine of the patients and their companions during this difficult time.

REQUIRED DOCUMENTS :

- Copy of the patient's passport with a certified signature (newly signed).
- Copy of the companion's passport(s) with certified signature(s) (newly signed) [max. 3 companions].
- Updated medical report with relevant investigation results.
- Referral letter from a doctor in current country, stating the need to seek for treatment in Thailand.

Contact

International

E-mail : medicaltravel@rph.co.th

Domestic

Tel. +66 (0) 4333 3555 Extension 0 , Mobile phone : +66 083-666-7788

Line : @RPHLine FB : RatchaphruekHospital Website : www.rph.co.th App : RPH Care



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REQUIRED DOCUMENTS :

- Proof of financial status, e.g. bank statement.
- Insurance policy (or Guarantee letter from the Embassy) covering the treatment of COVID-19 incurred in Thailand, medical transportation and repatriation if needed, minimum amount of USD100,000 each, for the patient and each companion. Affidavit of support. (Only for patient with companions. Prepared by Ratchaphruek in attachment, signed by the patient and/or companions.)
- Letter of intention and consent for quarantine. (Prepared by Ratchaphruek in attachment, signed by the patient and/or companions.)
- Flight ticket. (if available)
- Fit-to-fly certificate issued by a licensed doctor in the current country, within 72 hours before departure. **(Please do not seek for this item yet. We shall alert you when to visit the doctor for this certificate.)**
- COVID-19 test result within 72 hours before departure. **(DO NOT attempt to get the COVID-19 test before the approval is confirmed.)**

After receiving and processing the documents above, Ratchaphruek Hospital will submit a **Confirmation Letter** to the Thai authorities in order to request for a permission for the patient and companions to enter the Kingdom of Thailand. Once approved, a copy of the **Confirmation Letter** will be sent to the patient to be submitted to the Royal Thai Embassy in the current country, then the patient will receive the **Certificate of Entry (COE)** from the Embassy.

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PROTOCOL FOR QUARANTINE IN RATCHAPHRUEK HOSPITAL:

- A patient and companion(s) will be subject to a quarantine in Ratchaphruek Hospital for the duration of 14+2 days from the day of arrival into the Kingdom of Thailand. (The first day of arrival is referred to as day 0 and quarantine is completed on day 15).
- Only one companion can stay with the patient in the negative-pressure room, the 2nd and 3rd companion(s) will be in a (separated) single room during the quarantine period.
- A patient will only be allowed to leave the room for medical investigations and procedures as required, while companion(s) will remain in the room throughout the quarantine period, except for visiting the patient at certain times of the day.
- Fever and respiratory tract symptoms will be monitored on a daily basis.
- Nasopharyngeal and oral swabs for real-time Polymerase Chain Reaction (rt-PCR) test for **COVID-19 (SARS-CoV-2)** will be performed 3 times : on day 0, 5 and 14.
- If the test result for **COVID-19** is detectable (positive), the infected individual will be cared for in Ratchaphruek Hospital on their own expenses (under insurance coverage, conditions may apply).
- The approvals from the Embassy of the patient's nationality as well as the Ministry of Foreign Affairs are needed before returning home (the process takes 2 – 3 days).

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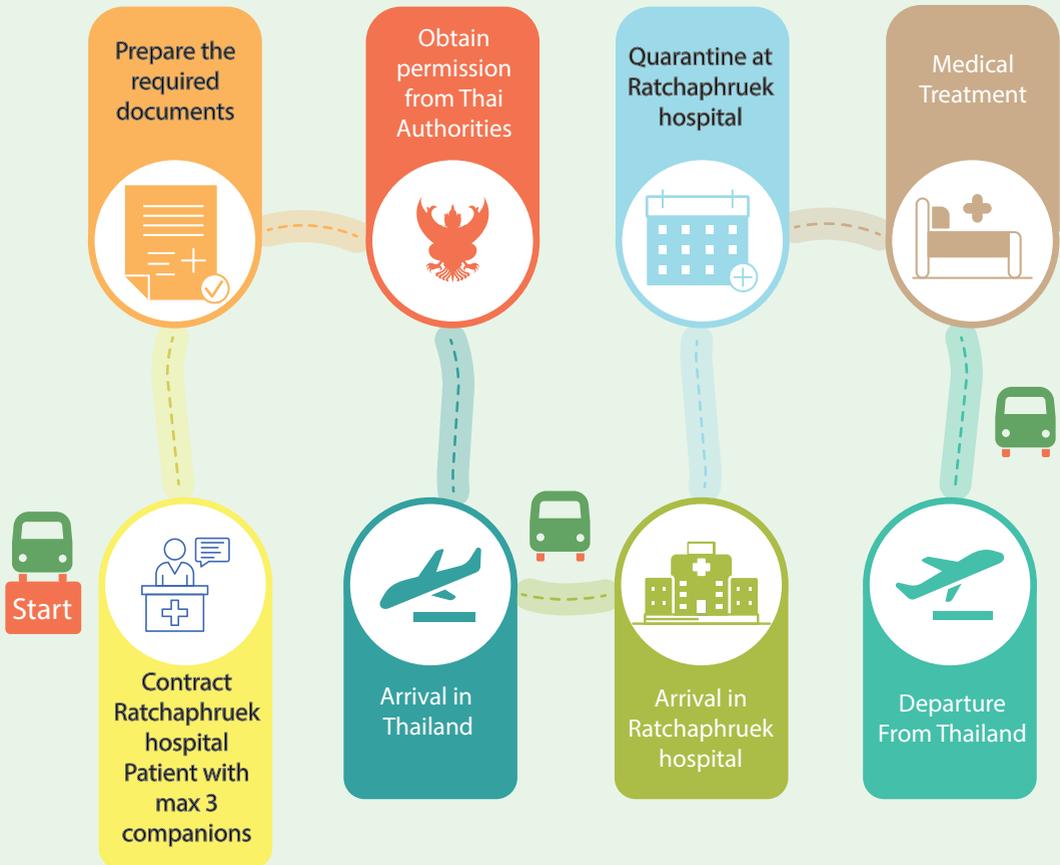
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PROTOCOL FOR QUARANTINE IN RATCHAPHRUEK HOSPITAL:

Foreign nationals, who are permitted to enter the Kingdom of Thailand as patients (see page 3) seeking for medical care, can only be quarantined in the hospital upon arrival.



*The treatment can commence right after the negative COVID 19 test on day 0 is available

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Patients and their entourages travelling from the following countries are allowed to receive medical treatment under Alternative Hospital Quarantine (AHQ):

Updated: January 01, 2021

- | | | |
|-------------------------------------|---|--------------------------------------|
| 1. Commonwealth of Australia | 22. Hong Kong Special Administrative Region of the People's Republic of China | 41. Namibia |
| 2. Republic of Singapore | 23. Iceland | 42. Sultanate of Oman |
| 3. Kingdom of New Zealand | 24. Macao Special Administrative Region of the People's Republic of China | 43. Thailand |
| 4. Mauritius | 25. Nicaragua | 44. Qatar State |
| 5. Mongolia | 26. Federation of St. Kitts and Nevis | 45. Botswana |
| 6. Czech Republic | 27. Suriname | 46. Kingdom of Saudi Arabia |
| 7. Cambodia | 28. Tajikistan | 47. Kenya |
| 8. Lao People's Democratic Republic | 29. Republic of Trinidad and Tobago | 48. Republic of Cuba |
| 9. Maldives | 30. Rwanda | 49. El Salvador |
| 10. Taiwan | 31. Belize | 50. Guatemala |
| 11. Socialist Republic of Vietnam | 32. Democratic Republic of Congo | 51. Israel |
| 12. Antigua and Barbuda | 33. Brazzaville | 52. Republic of Uzbekistan |
| 13. Barbados | 34. Jamaica | 53. Bolivarian Republic of Venezuela |
| 14. Negara Brunei Darussalam | 35. Malta | 54. Benin Republic |
| 15. Cape Verde | 36. Kingdom of Bahrain | 55. Kingdom of Bhutan |
| 16. People's Republic of China | 37. Kuwait | 56. Eritrea |
| 17. Dominican Republic | 38. Finland | 57. Guinea |
| 18. Fiji | 39. Federal Democratic Republic of Ethiopia | 58. Togo |
| 19. Ivory Coast | 40. Kyrgyz Republic | 59. Mozambique |
| 20. Cooperative Republic of Guyana | | 60. Senegal |
| 21. Haiti | | 61. Zambia |
| | | 62. Zimbabwe |
| | | 63. Canada |
| | | 64. Japan |

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- | | | |
|--|--|--|
| 65. Republic of Korea
(South Korea) | 91. Russian Federation | 117. Latvia |
| 66. United Arab Emirates | 92. Kingdom of Spain | 118. Albania |
| 67. Georgia | 93. Turkish Republic | 119. Eswatini Kingdom |
| 68. South Africa | 94. Burapha Republic,
Uruguay | 120. Uganda |
| 69. Indonesia | 95. Jordan Ashemite
Kingdom | 121. People's Democratic
Republic of Algeria |
| 70. Morocco | 96. Pakistan | 122. Federation of Bosnia
and Herzegovina |
| 71. Moldova | 97. Republic of the
Philippines | 123. Costa Rica |
| 72. Democratic Socialist
Republic of Sri Lanka | 98. Liechtenstein | 124. Cyprus |
| 73. Tunisia | 99. Andorra | 125. Estonia |
| 74. Argentine Republic | 100. Angola | 126. Arab Republic of
Egypt |
| 75. Austria | 101. Commonwealth of
the Bahamas | 127. Greece |
| 76. Republic of Azerbaijan | 102. Independent State
of Papua New Guinea | 128. Republic of
Honduras |
| 77. Republic of Belarus | 103. Equatorial Guinea | 129. Grand Duchy of
Luxembourg |
| 78. Multinational State
of Bolivia | 104. Grenada | 130. Mondenegro |
| 79. Chile | 105. Monaco | 131. Norway |
| 80. Colombia | 106. Republic of San Marino | 132. Syrian Arab Republic |
| 81. Croatia | 107. Saint Lucia | 133. Afghanistan |
| 82. Denmark | 108. Saint Vincent and
the Grenadines | 134. Republic of North
Macedonia |
| 83. Federal Republic of
Germany | 109. Yemen | 135. Libya State |
| 84. Republic of Kazakhstan | 110. Kingdom of Lesotho | |
| 85. Republic of Ireland | 111. Liberia | |
| 86. Malaysia | 112. Mali | |
| 87. Federal Democratic
Republic of Nepal | 113. Niger | |
| 88. Republic of Paraguay | 114. Sudan | |
| 89. Peru | 115. Tanzania | |
| 90. Romanian Socialist
Republic | 116. Republic of Armenia | |

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QUARANTINE PACKAGE COST

- 1 patient + 1 companion from THB 100,000 (1 Deluxe room*)
- 1 patient + 2 companions from THB 157,000 (2 Deluxe rooms*)
- 1 patient + 3 companions from THB 214,000 (3 Deluxe rooms*)



*Inclusion: Regular room charge for 15 nights, 3 meals per day and 3 COVID-19 tests (on day 0, 5 and 14) with daily fever monitoring.

Remarks:

- The actual cost may vary, e.g. additional inpatient or ICU charges, depending on the patient's condition.
- Additional room charge of **THB 2,500** / night will be incurred, in case the patient is in the ICU and the 1 companion is in the Deluxe room alone.

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